



Operations/Departmental Manager

Welcome to the Operations/Departmental Manager programme.

The Level 5 programme is designed for Mid Level or Senior Managers looking to enhance their knowledge around the latest Management Theories.

Using reflective practice to build on existing leadership styles, the Learner will develop their skills related to managing change and complex projects, financial planning, inclusivity and agile management.

During the programme Learners will have access to CMI (Chartered Management Institute) Management Direct which has resources to support Learners. Once achieved, Learners will have gained a nationally recognised Operations/Departmental Manager Apprenticeship Standard and those with 3 years' management experience will receive Chartered Manager Status with CMI.

ABOUT INTEC BUSINESS COLLEGES

We are a national training provider, who have worked with organisations across the UK helping them to upskill their workforce through vocational qualifications since 1982. Our mission is to enable our Learners to develop, progress and achieve.

**LEVEL
LEVEL 5**

**DURATION
13 MONTHS (+ 5 months for EPA)**

**END POINT ASSESSMENT ORGANISATION
THE CHARTERED MANAGEMENT
INSTITUTE (CMI)**



THE PROGRAMME *

Due to the nature of the programme, we are delivering this standard to cohorts in a workshop format. The virtual monthly workshops are supported by one to ones with a specialist Intec Tutor. All sessions will be conducted alongside our online delivery platform, Smart Assessor, where Learners can upload their work and Tutors and Managers can monitor their progress during their apprenticeship.

As part of an Apprenticeship, Learners are required to spend 6 hours a week (based on 30-hour contract) engaged in off the job training. This can be achieved in a variety of ways.

PROGRAMME COVERAGE	
Knowledge & Skills	
Operational Management	Project Management
Finance	Leading People
Managing People	Building Relationships
Communication	Self-Awareness
Management	Decision Making
Behaviours	
Taking Responsibility	Inclusive
Agile	Professionalism

*Further details of the programmes contents can be found on the factsheet or scheme of work.

MANDATORY ENTRY REQUIREMENTS

- Organisations set their own but the Learner must be able to meet the requirements of the programme through their job.
- Achieve level 2 English and maths or equivalent prior to sitting End Point Assessment.
- Have been a resident in the UK for 3 years or more, or a national of an EU Settlement Scheme.

END POINT ASSESSMENT

Once learning is complete, the Employer, Learner and Intec will agree if the Learner has gained the necessary knowledge, skills and behaviours to be put forward to the Assessment Gateway. This will then trigger the End Point Assessment. The assessment is graded with the Learner achieving a pass, distinction or fail.

50% WEIGHTING

PROJECT PROPOSAL, PRESENTATION WITH Q&A

A project report of 4000 words, focussing on a project that would deliver real life benefit for the business. The presentation will last 20 minutes, followed by a 40 minute Q&A.

50% WEIGHTING

PROFESSIONAL DISCUSSION SUPPORTED BY PORTFOLIO OF EVIDENCE

A 1 hour structured discussion to establish understanding and application of knowledge, skills and behaviours.



Enabling you to develop, progress and achieve.